

About the ACP

The ACP is a Federal Communications Commission (FCC) program that provides a monthly internet service discount and a one-time connected device benefit from participating internet companies for qualifying low-income consumers.

What is this worksheet for?

Use this worksheet if you need to transfer your Affordable Connectivity Program (ACP) benefit, but have been told that you need an exemption to make an additional transfer in this calendar month.

Please check the appropriate statement if **one** of the exceptions below applies to your household:

- You believe that an internet company transferred your ACP benefit without providing you with the required disclosures and/or obtaining your consent to transfer your ACP benefit;
- Your household's internet company stopped operating or failed to provide internet service; or
- You moved to a location outside of your current internet company's service area.

By signing, you agree that the information you provided on this form is true and correct to the best of your knowledge.

Signature

Enter your full legal name below

Today's Date



Please mail or fax your completed form to:

ArkLaFiber / ArkLaNet
203 Suite A&B Clayton St.
West Monroe, LA.71291
Fax: 888-704-9344

Representative Information

Enter in the representative ID for the representative (such as internet company agent) who helped the consumer complete this form.

Representative ID

Representative Signature

Today's Date